Course Code: BCOM E2065
Title: Operations Management
Type/Status: Core

Aims: This course unit is designed to provide an overall knowledge on functions and processes of operations management.

Learning Outcome:
By the end of this course unit, students should be able to:
- describe operations management and its process
- suggest the relationship between operations management and organizational strategies
- apply operational management tools in organizational work process

Course Content:
Introduction to operations management, operations strategy, product and services, process planning, facilities, location and layout, supply chain management, capacity and aggregate planning, scheduling, inventory management, Quality and Statistical process control, waiting line, maintenance management, ERP applications for operations management, technology in operations management.

Method of Teaching & Learning:
Seminars & self learning

Scheme of Evaluation:
End year examination

Recommended Readings:
